

STUDENT CHARTER

Our Student Charter outlines the mutual expectations and responsibilities of both Morley College London and its students. It serves as an agreement to uphold the values of:

- *Work Together* – we are inclusive, self-aware, supportive of change and committed to the power of effective strategic partnerships, and -
- *Advance diversity* – by working closely with our local communities, in order to -
- *Build trust* – which is developed through transparency of information, open communication, assuming positive intent and active-listening, so that we can -
- *Pursue excellence* – through creative solutions, an entrepreneurial approach, striving for continuous improvement with consistent performance and delivery, and maintaining focus on outcomes for learners, because we work -
- *In the interests of others* – reflected by our unconditional positive regard, caring leadership, request for feedback and a commitment to making a team contribution.

1. College's Commitments:

- a) To provide a high-quality teaching and learning experience, informed by current research, scholarship, and professional practice.
- b) To maintain a safe and inclusive learning and teaching environment that values diversity and promotes equality.
- c) To provide regular and or timely and constructive feedback on students' progress and performance.
- d) To ensure all students have access to robust and fair processes for complaints, appeals, and disciplinary matters.
- e) To provide suitable resources and facilities to support learning, such as libraries, IT services, and study spaces.
- f) To provide support services that contribute to students' wellbeing and development. This includes counselling, careers advice, disability support as well as signposting to additional resources where needed.
- g) To provide opportunities for student engagement by facilitating their participation in the College's decision-making processes.

2. Students' Responsibilities:

- a) To engage fully with their studies, including attending classes, completing assignments on time and preparing adequately to complete courses successfully.
- b) To respect the rights and dignity of all members of the College community, refraining from any discriminatory behaviour.
- c) To familiarise themselves with and adhere to the College's policies and procedures, including those relating to academic misconduct.
- d) To provide constructive feedback on their learning experience to help the College improve its provision.
- e) To inform the College of any personal circumstances that might affect their academic performance.
- f) To make use of the resources and support services provided by the College, and to seek help when needed.
- g) To respect the College's property and use its facilities responsibly.

3. Joint Commitments:

- a) To work together to create an environment of mutual respect and understanding, where everyone has the opportunity to thrive.
- b) To communicate openly and honestly, respecting the views and opinions of others.
- c) To uphold the College's values and its commitment to excellence.
- d) To contribute to the College's ethos of continuous improvement.
- e) To participate actively in the College community, including extracurricular activities and events. This Charter is reviewed annually, in consultation with students, to ensure it remains relevant and effective. Every member of our college community plays a part in making Morley College London a productive, inclusive and inspiring place to learn. We hope that this Charter will serve as a guide for all students and staff in fulfilling their respective roles in this shared endeavour.